### Individual Home Help Provider

Address Modification



Michigan Department of Health & Human Services

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

January 10, 2023

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Step 14: Submit Modification Request for Review



**Provider Resources** 



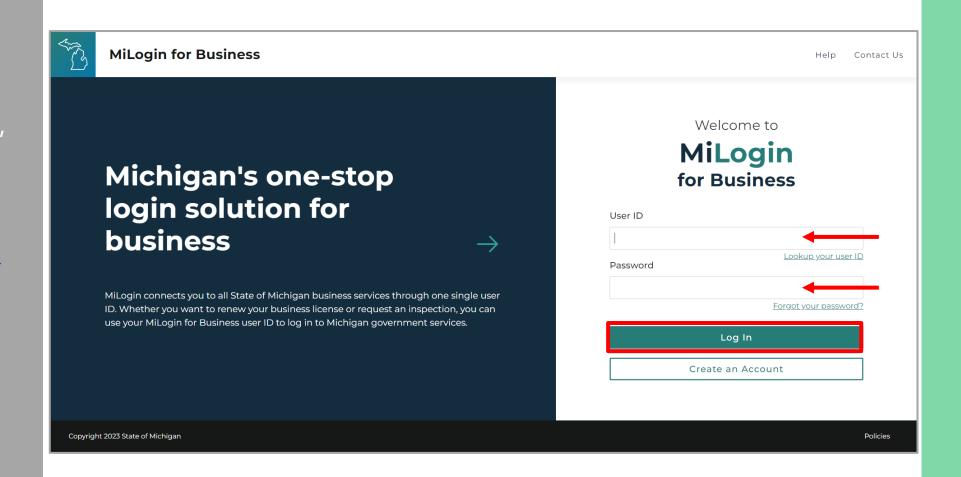
MiLogin is the State of Michigan Identity, Credential, and Access Management (MICAM) solution. All users needing access to CHAMPS's information must obtain a MiLogin User ID and Password.

CHAMPS (Community Health Automated Medicaid Processing System) is the MDHHS application where providers enroll, update provider enrollment information, and report services performed.

As of October 28, 2023, MiLogin Third Party has been rebranded to MiLogin for Business.

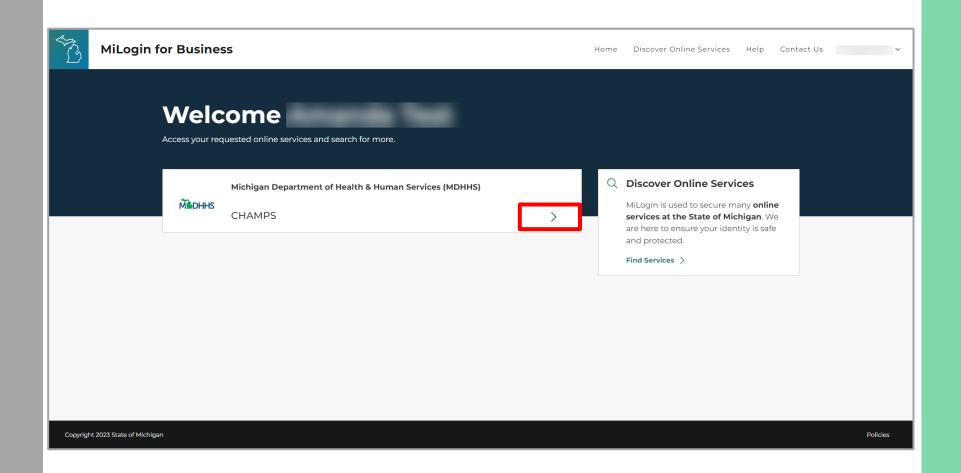


- Open your web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter
   <u>https://milogintp.Michigan.g</u>
   <u>ov</u> into the search bar.
- Enter the User ID and Password and click Login
  - If you don't remember your User ID or Password, you can select "Lookup your User ID" or "Forgot your password?"



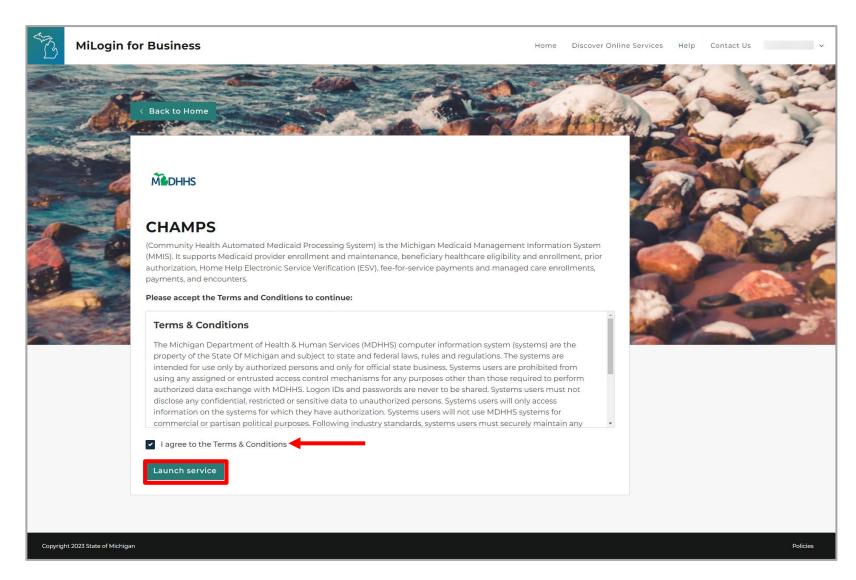


- You will be directed to your MiLogin Welcome Page.
- Click the CHAMPS hyperlink.





- Review the terms and conditions and check the 'l agree to the Terms & Conditions'.
- Click Launch service.





- The Provider ID and Name will show in the top dropdown menu
- In the Select Profile dropdown menu, select Atypical Access
- Click Go





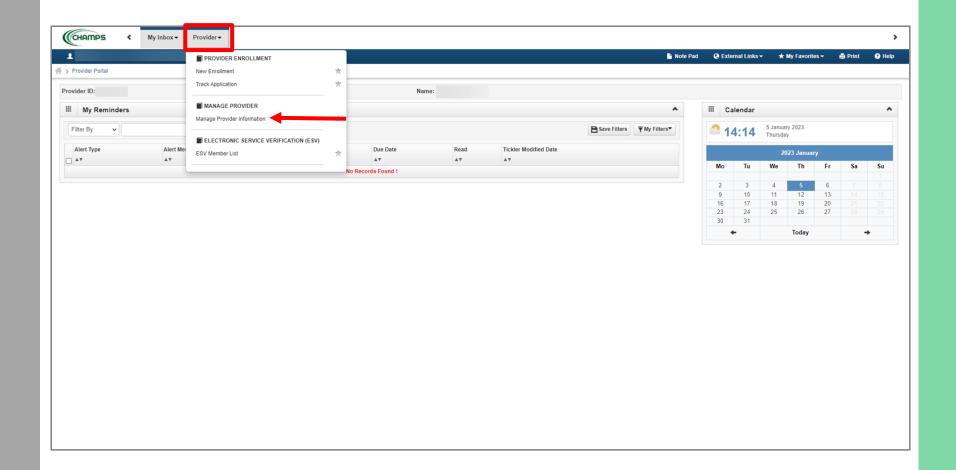
## Step 1: Provider Basic Information

This step should be completed by Providers who are trying to end an association to an Agency.



#### Step 4: Associate Billing Provider / Other Associations

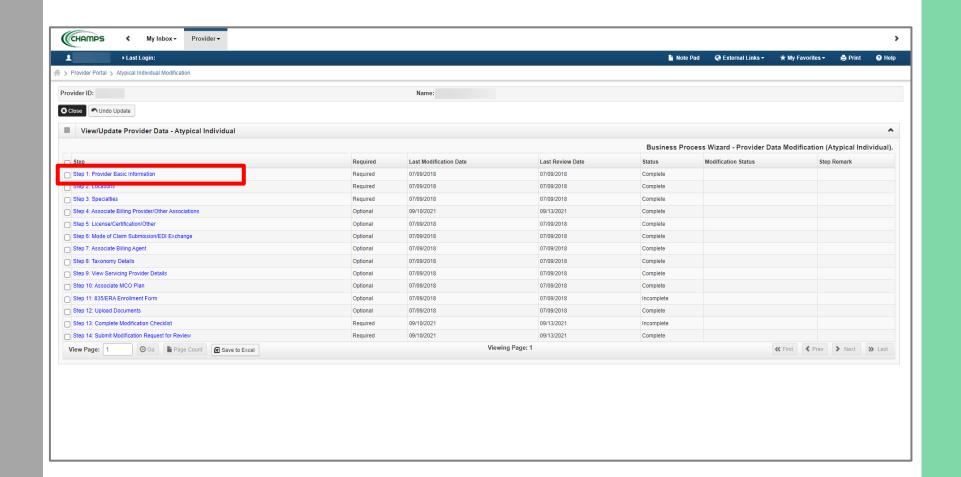
- Click the Provider drop-down menu
- Select Manage Provider Information





## Step 1: Provider Basic Information

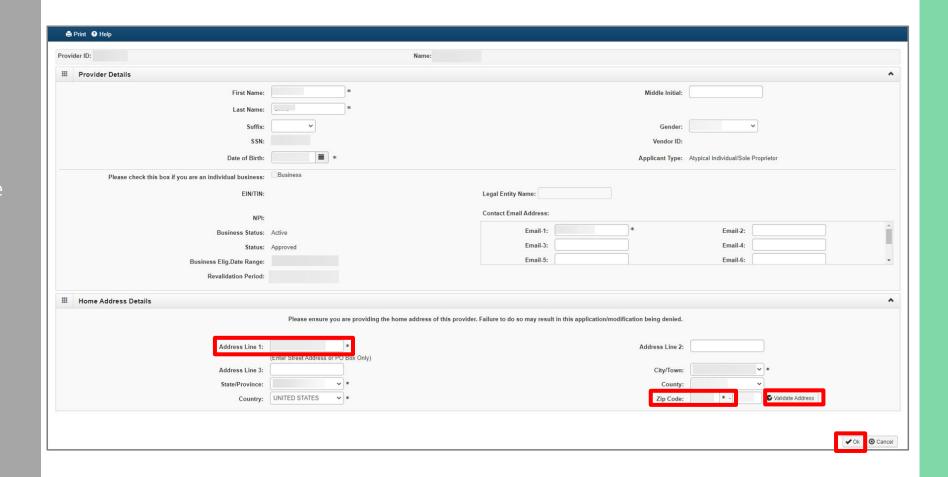
Click Step 1: Provider Basic Information





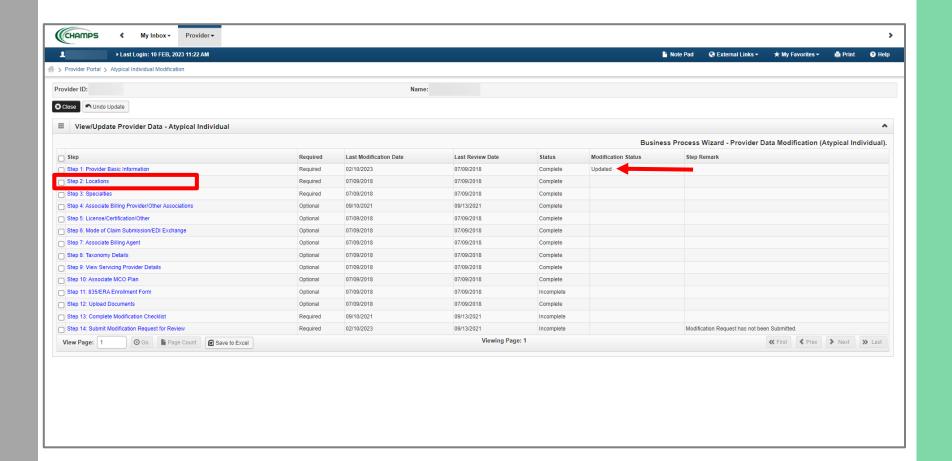
## Step 1: Provider Basic Information

- Review all required information, as indicated with an asterisk (\*), to ensure accuracy.
- Update the Home Address
   Details Line 1 and Zip Code.
- Click Validate Address.
  - A blue message will appear after the validate address button is clicked saying address validation is successful.
- Click OK



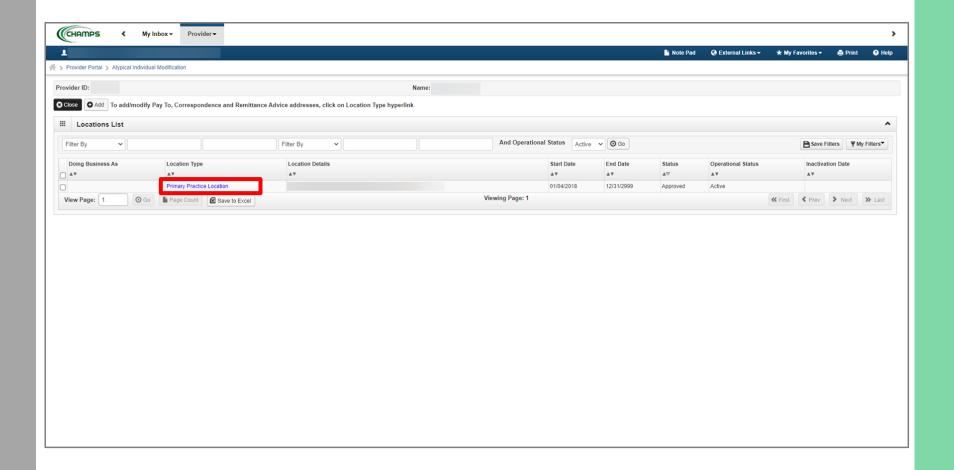


- Note that Step 1
   Modification Status has changed to updated.
- Click Step 2: Locations



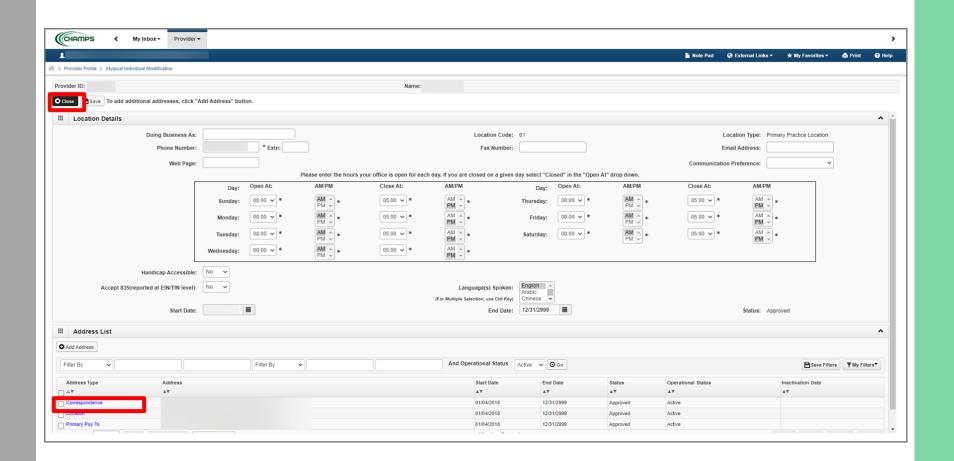


Click on Primary Practice Location



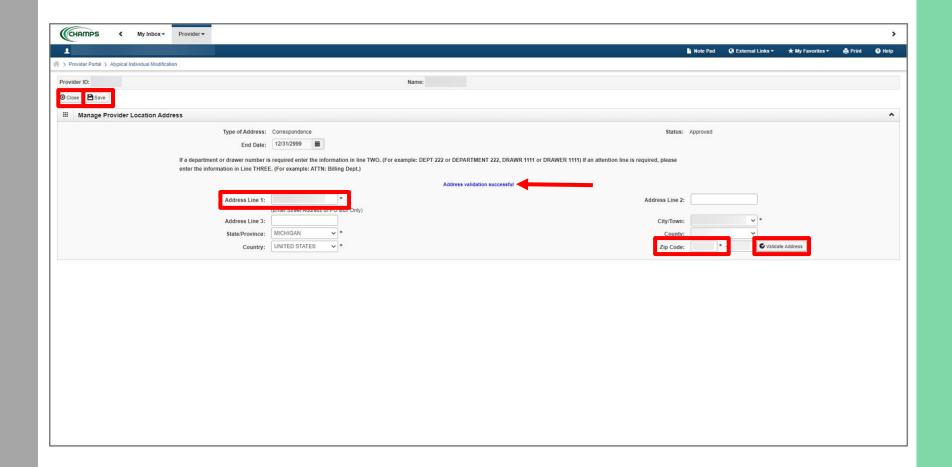


- Click the Correspondence hyperlink from the address type column.
- Please Note: Primary Pay To
   Address cannot be changed in
   CHAMPS. For instructions on
   how to update your Primary Pay
   To address, please click here.



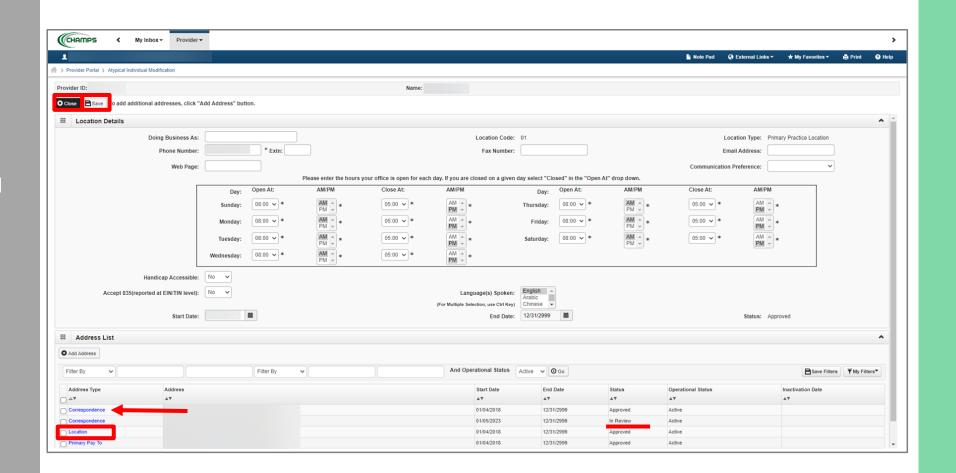


- Update the Address Line 1 and Zip Code.
- Click Validate Address
  - A blue message will display stating "Address Validation Successful".
- Click Save
- Click Close



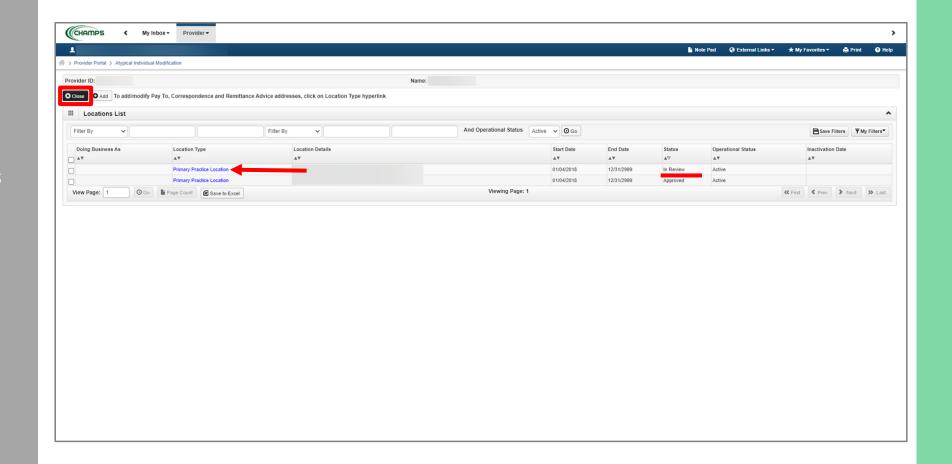


- Notice there are now two rows for the correspondence address, one that is approved and one that is in review.
- Follow the same steps to change the Location Address.
- After both addresses have been updated, click Save, then click Close.





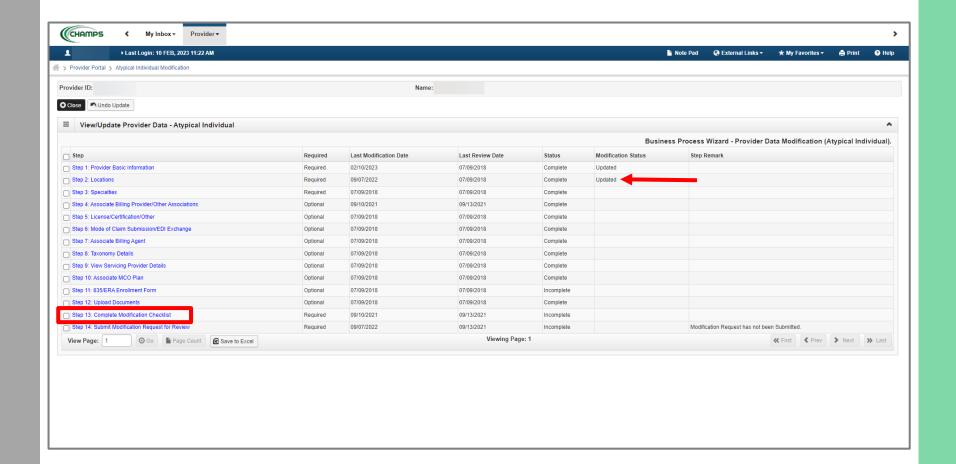
- Notice there are now two Primary Practice Location types listed, one with a status of Approved and one with a status of In Review.
- Click Close





## Step 13: Complete Modification Checklist

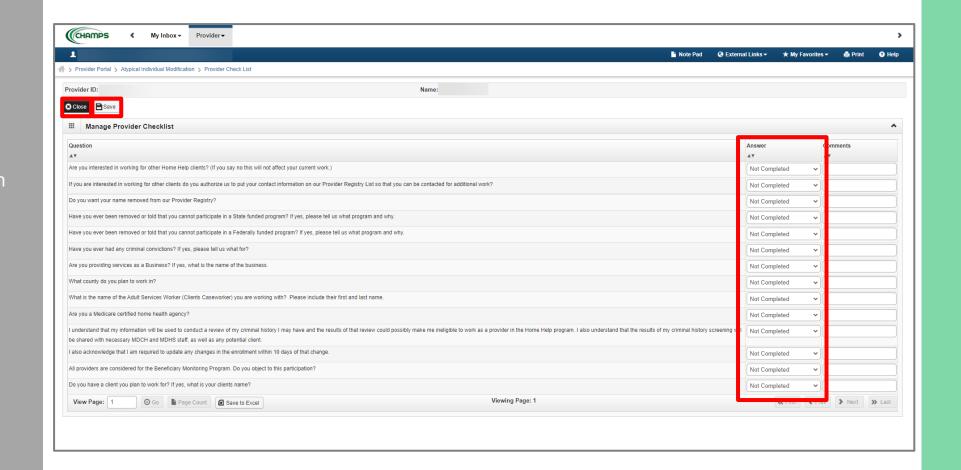
- Note that Step 2
   Modification Status has changed to updated.
- Click Step 13: Complete
   Modification Checklist





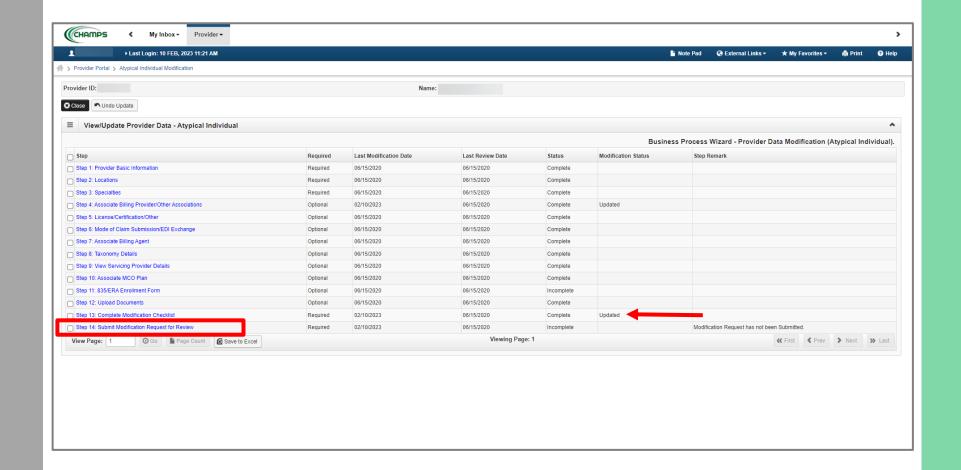
## Step 13: Complete Modification Checklist

- Answer all the Provider
  Checklist questions by
  choosing Yes or No from each
  drop-down menu in the
  Answer column. Enter
  comments in the Comments
  box as needed.
- Click Save
- Click Close



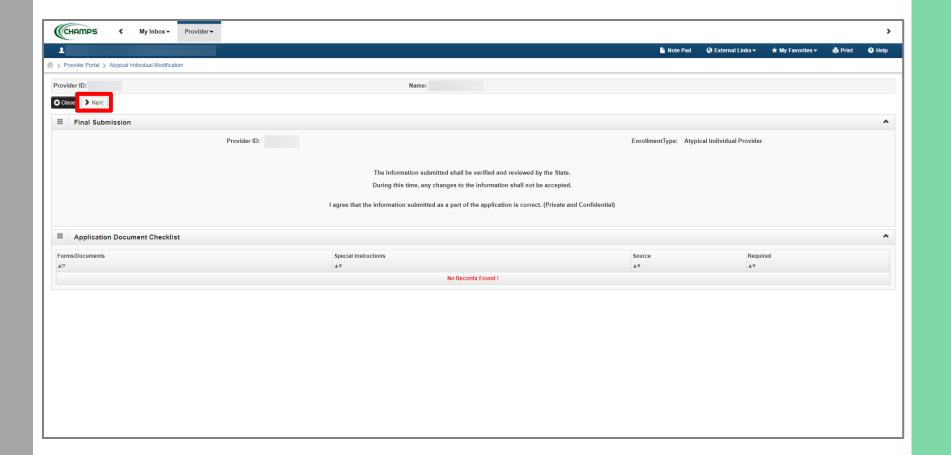


- Please note: Step 13
   Modification Status has changed to Updated.
- Click Step 14: Submit
   Modification Request for
   Review



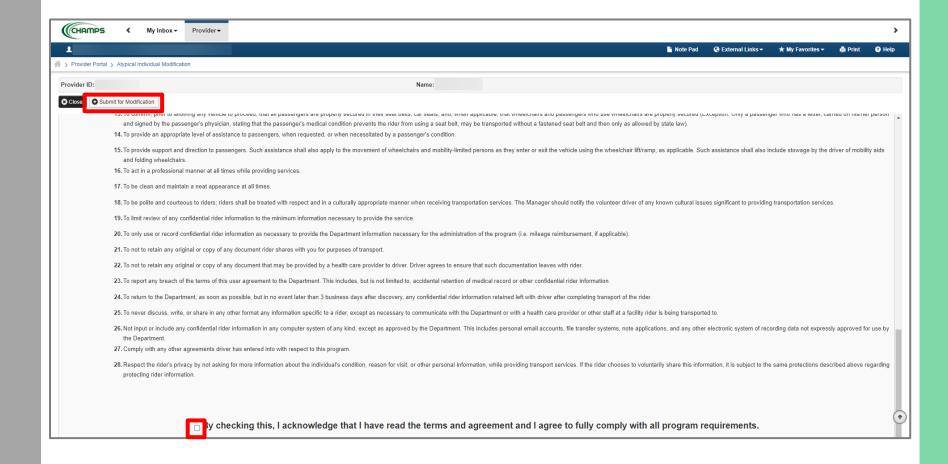


Click Next



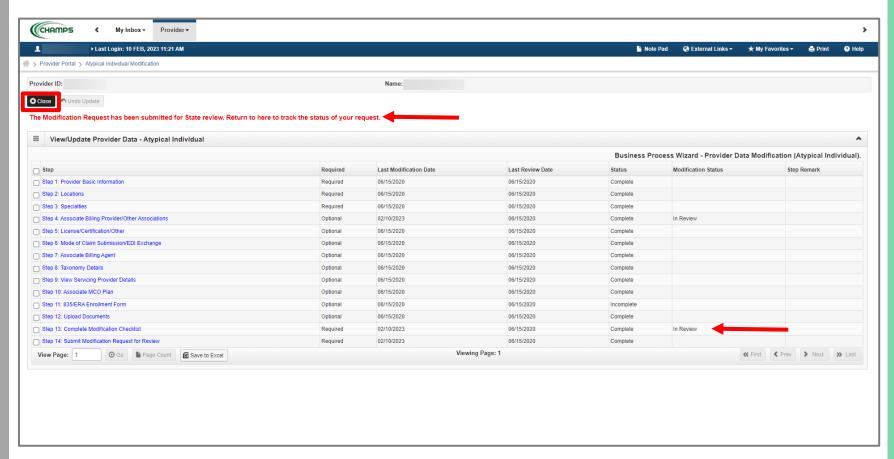


- Read the Terms and Conditions Atypical Enrollment statement.
- Click the box at the bottom of the page to acknowledge and agree to the Terms and Conditions.
- Click Submit for Modification agreeing that all the information in the application is correct.
  - Once submitted to the State for review, changes cannot be made to the information.





- Your request has been submitted. Notice the Modification Status has changed to "In Review".
- Click Close and Logout.
- The modification is approved when the Modification Status column shows blank again.



#### Please note:

- An address change is considered a Modification.
- Last Review Date will be the date approved in steps that were showing "In Review" status.
- Optional steps may be displayed as Incomplete.





#### MDHHS Home Help Provider website:

www.Michigan.gov/HomeHelp





**Provider Support:** 

ProviderSupport@Michigan.gov

1-800-979-4662



Thank you for participating in the Michigan Medicaid Program

